Chemical Abuse Services Agency (CASA)

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

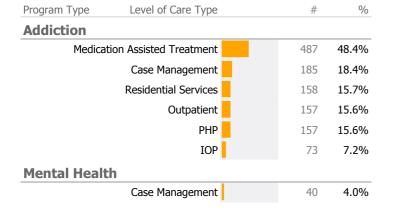
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Provider Activity

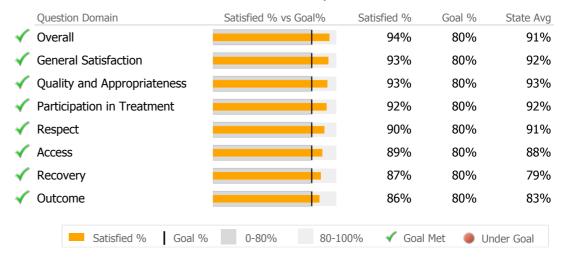




Unique Clients by Level of Care



Consumer Satisfaction Survey (Based on 493 FY12 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	113	11%		Male	673	67%	60%
26-34	267	27%	22%	Female	334	33%	40%
35-44	281	28%	20%				
45-54	245	24%	24%				
55-64	96	10%	13%	Race	#	%	State Avg
65+	4	0%	4%	White/Caucasian	444	44%	▼ 64%
,				Other	387	38%	▲ 15%
Ethnicity	#	%	State Avg	Black/African American	160	16%	17%
Non-Hispanic	490	49%	▼ 74%	Am. Indian/Native Alaskan	6	1%	1%
Hisp-Puerto Rican	390	39%	12 %	Unknown	4	0%	2%
Hispanic-Other	100	10%	7%	Multiple Races	3	0%	1%
Hispanic-Mexican	20	2%	0%	Hawaiian/Other Pacific Islander	2	0%	0%
				Asian	1	0%	1%
Unknown	5	0%	7%				
Hispanic-Cuban	2	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Jnder S	tate Avg

Areyto Apts PILOTS Dev.124-551

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	23	-4%	
Admits	2	2	0%	
Discharges	1	3	-67%	•
Service Hours	877	719	22%	•

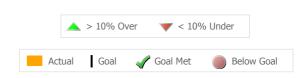
Recovery



Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	59%





^{*} State Avg based on 52 Active Supportive Housing – Development Programs

CASA Harrison Pilots 989732

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	7	0%	
Admits	1	2	-50%	•
Discharges	1	1	0%	
Service Hours	190	201	-5%	

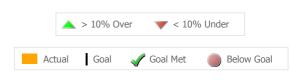
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	80%	-85%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	83%	90%	90%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	59%





^{*} State Avg based on 52 Active Supportive Housing – Development Programs

CASA Lat. Outr. 989296

Chemical Abuse Services Agency (CASA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

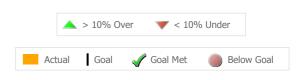
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	185	239	-23%	•
Admits	154	216	-29%	•
Discharges	155	219	-29%	•
Service Hours	243	587	-59%	•

Service Engagement



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 7 Active Outreach & Engagement Programs

CASA MAAS Meth 989810

Chemical Abuse Services Agency (CASA)

Addiction - Medication Assisted Treatment - Methadone Maintenance

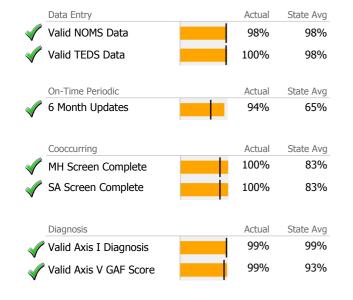
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	487	433	12%	•
Admits	275	238	16%	•
Discharges	221	238	-7%	
Service Hours	3,681	3,497	5%	

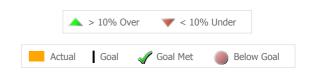
Data Submission Quality



Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														100%
Services														100%
	1	l or mo	re Recor	ds Subm	nitted to	DMHAS								



^{*} State Avg based on 26 Active Methadone Maintenance Programs

CASA MAAS PH 989301

Chemical Abuse Services Agency (CASA)

Addiction - PHP - Partial Hospitalization Services

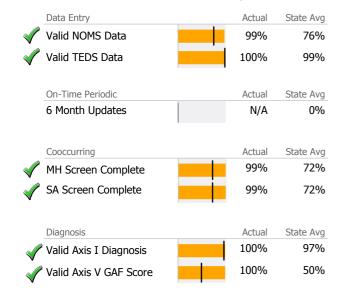
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

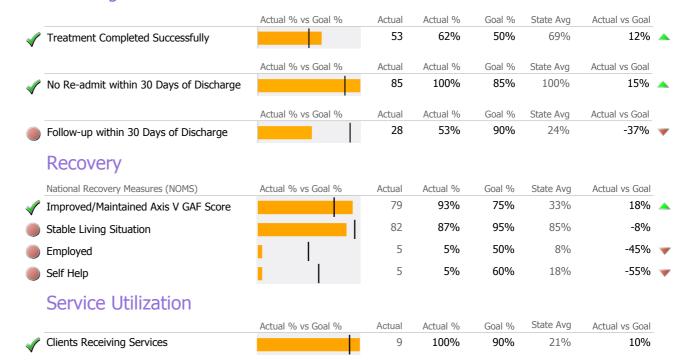
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	90	111	-19%	•
Admits	78	102	-24%	•
Discharges	85	106	-20%	•
Service Hours	908	1,392	-35%	•
Social Rehab/PHP/IOP Days	974	184	429%	_

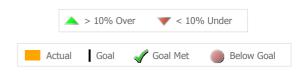
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



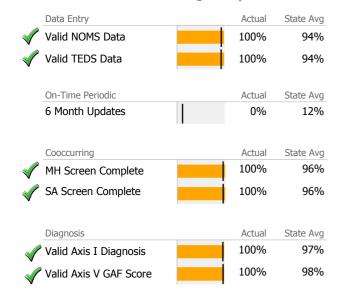
^{*} State Avg based on 14 Active Partial Hospitalization Services Programs

Addiction - Outpatient - Standard Outpatient

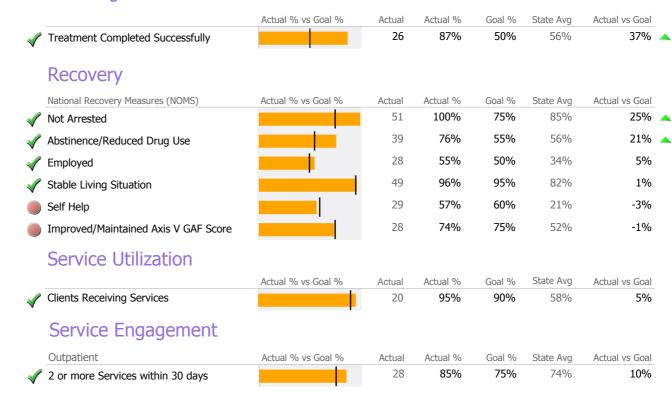
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	41	24%	•
Admits	33	34	-3%	
Discharges	30	25	20%	•
Service Hours	768	392	96%	•

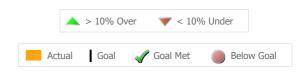
Data Submission Quality



Discharge Outcomes



	J	lul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														92%
Discharges														92%
Services														100%
	1 o	r moi	e Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 117 Active Standard Outpatient Programs

CASA OP Women 989201

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

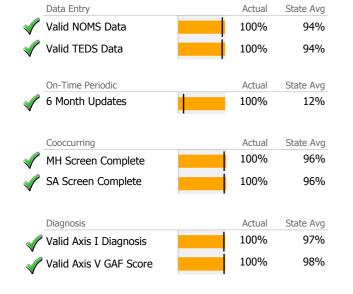
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

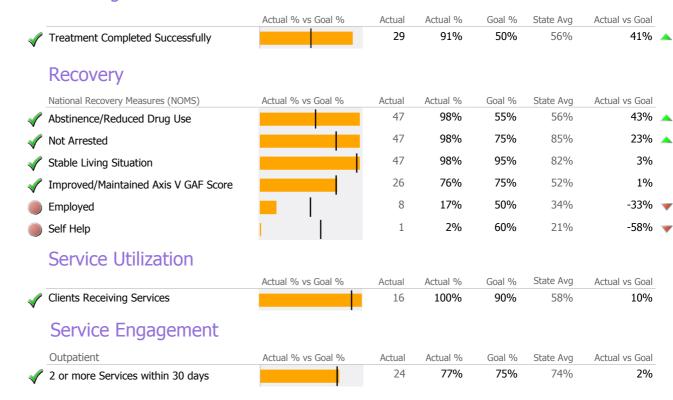
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	47	-2%
Admits	33	34	-3%
Discharges	32	35	-9%
Service Hours	526	671	-22%

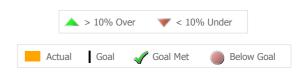
Data Submission Quality



Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														100%
Services														92%
	1 or more Records Submitted to DMHAS													



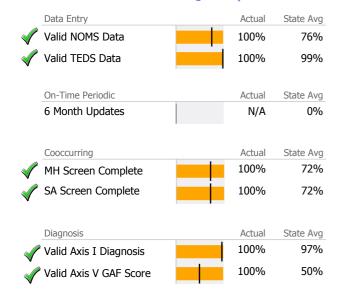
^{*} State Avg based on 117 Active Standard Outpatient Programs

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

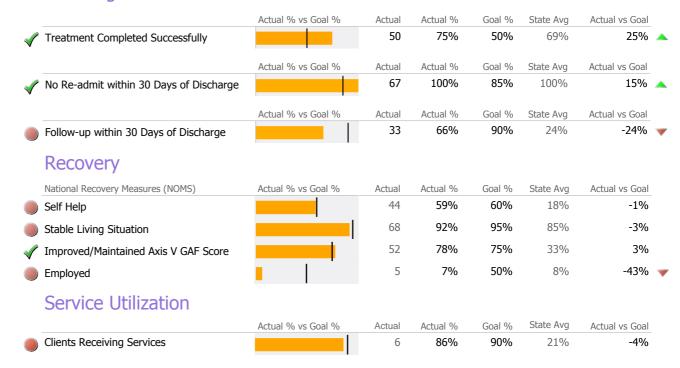
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	68	55	24% 🔺	
Admits	64	55	16% 🔺	
Discharges	67	50	34% 🔺	
Service Hours	986	217	355% 🔺	
Social Rehab/PHP/IOP Days	0	58	-100% 🔻	

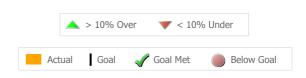
Data Submission Quality



Discharge Outcomes



	<u> </u>				, ,,	\sim , .							
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or mo	ore Record	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 14 Active Partial Hospitalization Services Programs

CASA Proj Courage IOP 989352

Chemical Abuse Services Agency (CASA)

Addiction - IOP - Standard IOP

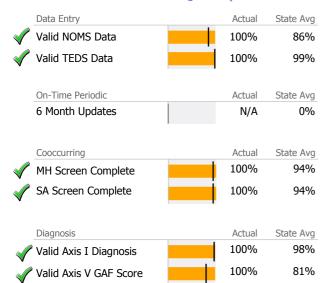
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

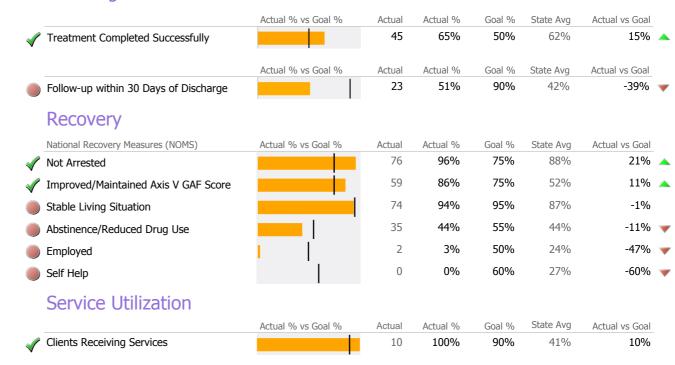
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	77	-5%	
Admits	71	82	-13%	•
Discharges	69	83	-17%	•
Service Hours	95	237	-60%	•
Social Rehab/PHP/IOP Days	854	1,111	-23%	•

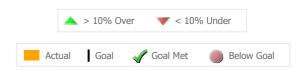
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%
	1 or mo	re Recor	ds Subr	nitted to	DMHAS								



^{*} State Avg based on 49 Active Standard IOP Programs

CASA Recovery PILOTS 989255

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

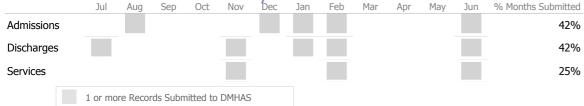
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	7	57%	•
Admits	7	4	75%	•
Discharges	7	3	133%	•
Service Hours	57	52	10%	

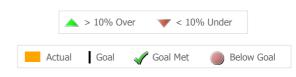
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	36%	85%	80%	-49%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	75%	90%	90%	-15%

Data Submission Quality

	6 Month Updates	0%	59%
	On-Time Periodic	Actual	State Avg
√	Valid NOMS Data	100%	98%
	Data Entry	Actual	State Avg





^{*} State Avg based on 52 Active Supportive Housing – Development Programs

CASA Res Half/Way 989400

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Transitional/Halfway House 3.1

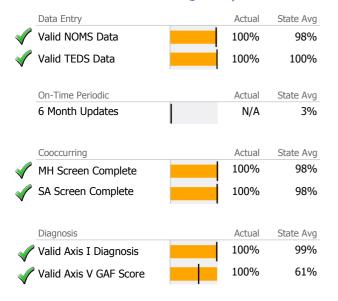
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

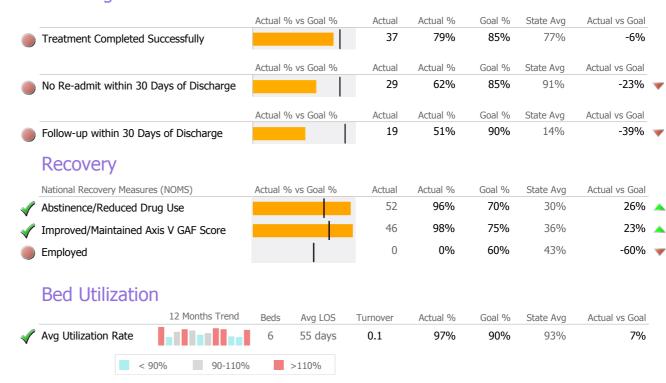
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	52	41	27%	•
Admits	49	39	26%	•
Discharges	47	41	15%	•
Bed Days	2,124	2,411	-12%	•

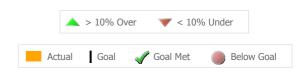
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS	5							



^{*} State Avg based on 12 Active Transitional/Halfway House 3.1 Programs

CASA Res Intensive 989601

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

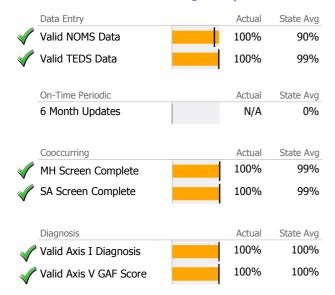
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

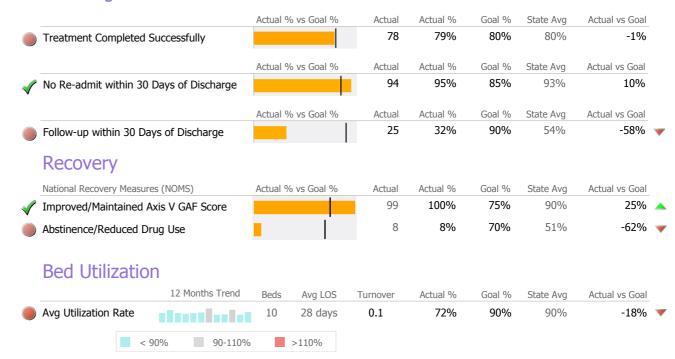
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	93	12%	•
Admits	99	98	1%	
Discharges	99	96	3%	
Bed Days	2,631	2,641	0%	

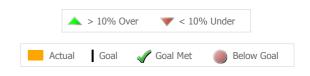
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or mo	re Peco	rde Suhn	nitted to	DMHAS								



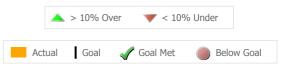
^{*} State Avg based on 13 Active SA Intensive Res. Rehabilitation 3.7 Programs

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	33	-21%	•
Admits	23	38	-39%	•
Discharges	20	33	-39%	•
Bed Days	3,566	2,793	28%	•

	Jul		Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													75%
	1 or r	more Recor	ds Subr	mitted to	DMHA:	5							



^{*} State Avg based on 4 Active Other Programs

Neuva Vida Arctic St OP 989204

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

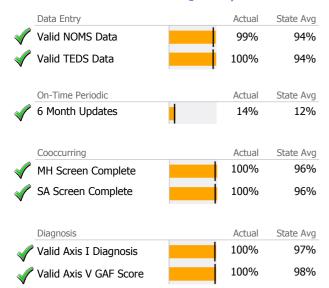
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

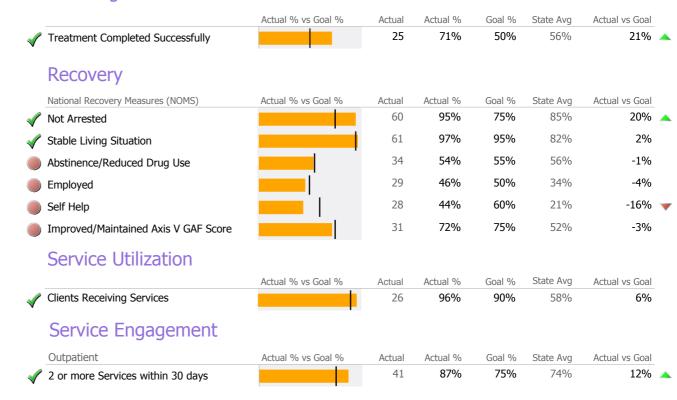
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	52	19%	•
Admits	47	41	15%	•
Discharges	36	37	-3%	
Service Hours	854	830	3%	

Data Submission Quality



Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions														100%
Discharges														92%
Services														100%
	1	or mo	re Recor	ds Subm	nitted to	DMHAS								



^{*} State Avg based on 117 Active Standard Outpatient Programs

Recovery House

Chemical Abuse Services Agency (CASA)

Addiction - Residential Services - Recovery House

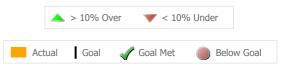
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	38	16%	•
Admits	40	39	3%	
Discharges	38	34	12%	•
Bed Days	2,702	2,184	24%	•

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
	1 or m	ore Recor	ds Subr	mitted to	DMHAS	5							



^{*} State Avg based on 13 Active Recovery House Programs